

DOUGLAS A. DUCEY
Governor



GEORGE R. SHOOK
Acting Chairman

ARIZONA STATE BOARD OF EQUALIZATION

100 North Fifteenth Avenue, Suite 130
Phoenix, Arizona 85007
(602) 364-1600
<https://www.sboe.az.gov>

August 31, 2020

The Honorable Douglas A. Ducey
Governor of Arizona
State Capitol
Phoenix, Arizona 85007

Dear Governor Ducey:

The Arizona State Board of Equalization is pleased to submit the enclosed documentation for the agency's budget request for the Fiscal Year 2021. Attached are the budget schedules, statements and explanatory information.

Legislative changes and court decisions, directly impact the Board's caseload, however the appropriated funds remain necessary to accomplish the Board's mission. Nevertheless, as an independent, impartial, quasi-judicial board, consisting of citizen-members who are experts in the field of taxation and providing an affordable and efficient venue for taxpayers, the Board remains committed to the efficient management of funds approved for FY 2022.

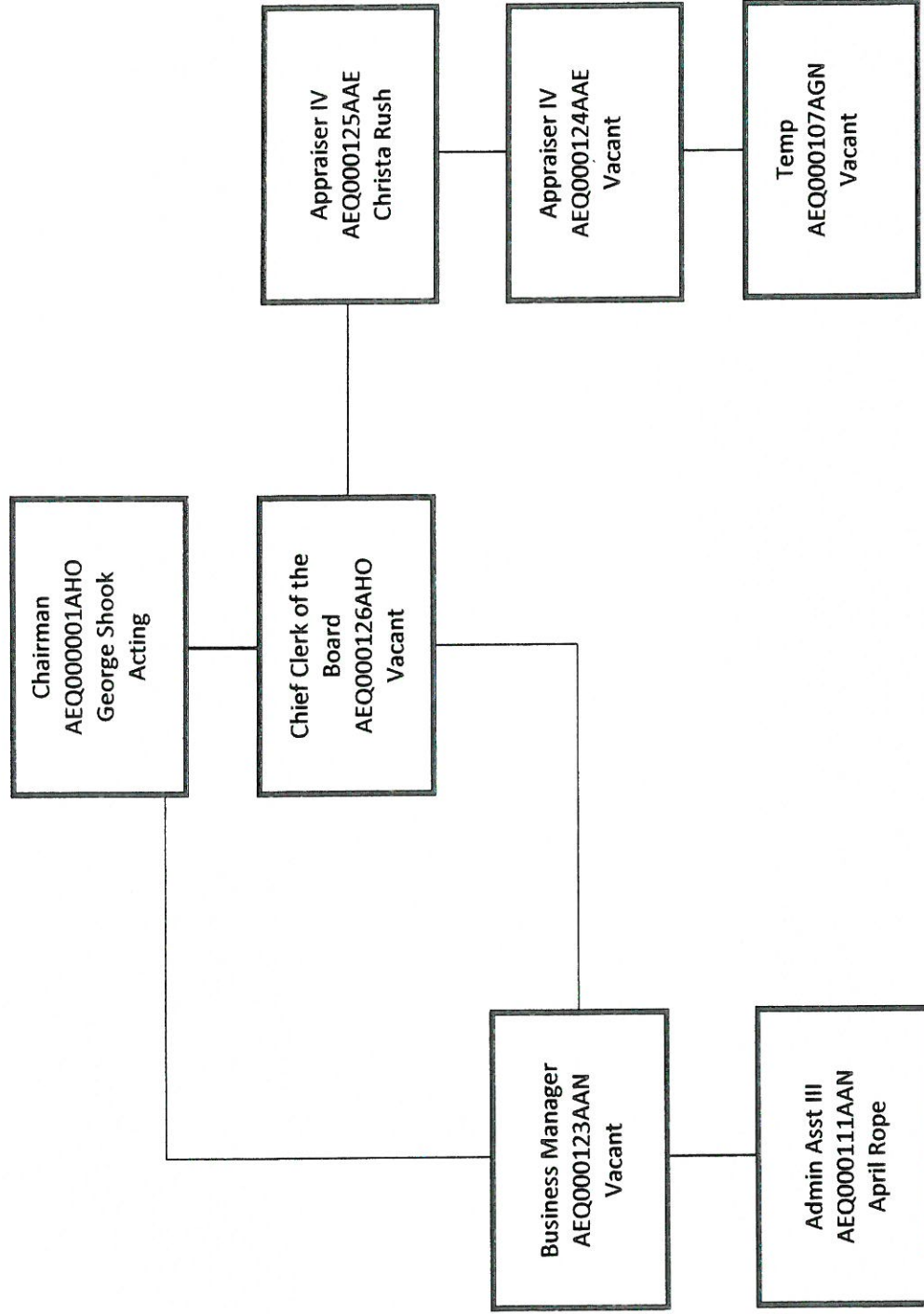
Should you or your staff have any questions or require additional information, please contact this office.

Sincerely,


George Shook
Acting Chairman,
Arizona State Board of Equalization

BOARD OF EQUALIZATION ORGANIZATIONAL CHART

Fiscal Year 2020





State of Arizona Budget Request

State Agency

State Board of Equalization

A.R.S. Citation: **A.R.S. 42-16152 et al.**

Appropriated Funds

General Fund	FY 2021 Approp	FY 2022 Fund. Issue	FY 2022 Total Budget
Total Amount Requested:	673.2	275.0	948.2
	673.2	275.0	948.2

Governor DUCEY:

This and the accompanying budget schedules, statements and explanatory information constitute the operating budget request for this agency for Fiscal Year 2022.

To the best of my knowledge all statements and explanations contained in the estimates submitted are true and correct.

Agency Head: **George Shook**

Title: **Interim Chairman**

George R. Shook 8/30/2019

(signature)

Phone: **(602) 364-1611**

Prepared By: **George Shook**

Email Address: **gshook@sboe.state.az.us**

Date Prepared: **Friday, August 30, 2019**

Total: 673.2 275.0 948.2

Revenue Schedule

Agency: State Board of Equalization

Fund: AA1000 General Fund

AFIS Code Category of Receipt and Description
4823 CURRENT YEAR REIMBURSEMENTS -REFUNDS

FY 2020	FY 2021	FY 2022
1.5	16.0	17.0
1.5	16.0	17.0

Fund Total:

Sources and Uses of Funds

Agency: State Board of Equalization

Fund: RV2463 Department of Revenue Administrative Fund

Cash Flow Summary

	Actual FY 2020	Estimate FY 2021	Estimate FY 2022
Balance Forward from Prior Year	0.0	0.0	0.0
Total Available	0.0	0.0	0.0
Total Appropriated Disbursements	0.0	0.0	0.0
Total Non-Appropriated Disbursements	0.0	0.0	0.0
Balance Forward to Next Year	0.0	0.0	0.0

Fund Description

OSPB:

Funding Issues List

Agency: State Board of Equalization

FY 2022

Priority	Funding Issue Title	Total FTE	Total Amount	General Fund	Other Apop. Funds	Non-App Funds
1	Appeals Application IT Rebuild	0.0	275.0	275.0	0.0	0.0
Total:		0.0	275.0	275.0	0.0	0.0
Decision Package Total:		0.0	275.0	275.0	0.0	0.0

Funding Issue Detail

Agency: State Board of Equalization

Issue: 1 Appeals Application IT Rebuild

Program: State Board of Equalization
Fund: AA1000-A General Fund (Appropriated)

Calculated ERE: \$0.00
Uniform Allowance: \$0.00

Expenditure Categories	FY 2022
FTE	0.0
Personal Services	0.0
Employee Related Expenses	0.0
Subtotal Personal Services and ERE:	0.0
Professional & Outside Services	0.0
Travel In-State	0.0
Travel Out-of-State	0.0
Food	0.0
Aid to Organizations & Individuals	0.0
Other Operating Expenditures	275.0
Equipment	0.0
Capital Outlay	0.0
Debt Services	0.0
Cost Allocation	0.0
Transfers	0.0
Program / Fund Total:	275.0

JUSTIFICATION

Funding Issue Title:

Arizona State Board of Equalization Appeals Application Build.

Priority:

The rebuild of the appeals application is Priority 1.

Description of Issue:

The Arizona State Board of Equalization is in desperate need of a safe, robust, stable and user-friendly software application for managing the property valuation and classification appeals program. Information Security requirements are dynamic and universal protection against malicious activities is paramount. Additionally, and consistent with the mandates of the current governor, the Arizona State Board of Equalization website must be rebuilt to meet those requirements.

The Arizona State Board of Equalization (SBOE) is tasked with managing the appeals application filing process, scheduling, managing and recording of hearings, recording of appeal decisions, as well as management of files for both Maricopa and Pima Counties¹. The SBOE is also contracted to provide these services for Out-Counties². For these counties, a portion of the process (e.g. filing an appeal) is managed outside the dominion of SBOE. However, once the appeal is filed, the SBOE is chartered with entering this data on its system, scheduling and managing the hearing, recording and decision process.

How Recommending the Agency's Request Furthers the Agency's Mandates:

The ability to meet the mission of the SBOE is at risk with the current Information Technology and Information Security system and the probability of system failure is increasing. The risk of catastrophic system failure for this agency, like other agencies, must be negated by ensuring the latest technology and equipment is in place.

Product (Service) Quality Control - One of the biggest challenges facing SBOE results from errors made in the documentation of the decisions that are rendered from the bench. Bench decisions are rendered on paper and then go through an audit process before being manually entered into the computer. Often, the wrong combinations of codes are entered, or the value is recorded incorrectly on the decision form. These errors cause additional work. On occasion, errors are missed by auditing and are not caught until the taxpayer/agent or county assessor reviews the decision; or, until the taxpayer gets the tax bill. The new appeals application will minimize or eliminate the reduction of risk of errors transmitted to stakeholders.

The new application will address the demand by clients for online self-service of property valuation appeals, the ability to track the status of the appeal, scheduling hearing and issuing Notices of Decisions by SBOE staff and will greatly enhanced the overall operations of the agency. Clients include property owners (taxpayers), tax agents and all stakeholders (government agencies). Public service functions will be enhanced with a public facing website that allows direct self-service interactions with this agency. Automated interaction with stakeholders will improve efficiencies and accuracy resulting in savings of tax dollars.

¹ Counties with populations greater than 500,000

² Counties with population less than 500,000

Proposal:

The SBOE desires to build a custom software application package to assist the board to accomplish its mission in an efficient and economically feasible manner.

The new SBOE Appeals Application computer system will include:

- Document Management solution (DMS)
- Process Workflow solution (WF)
- Scanning and Indexing of paper documents
- Importing electronic documents (eForms, emails, efax) into DMS and WF
- Enable advanced B2B Integration Gateway Solution to support EDI, Secure Managed File (MFT) and Cloud integrations to manage, control, and govern inbound and outbound data flows.
- Management of document types through multi-step work queues which span SBOE operational requirement
- Ability to add business rules and validations based on document
- Ability to export data to stakeholders
- Self-maintaining software with minimal IT specialist requirement

The total cost of the project is expected to range between \$267,000 and \$275,000 based on the scope of work. The project will take between 26 and 30 weeks to deliver. Monthly maintenance of the application will remain same or be less than the legacy application.

Alternatives Considered and Reason for Rejection:

There is not an alternative that would better benefit the operations of the SBOE. Creating an additional FTE position for IT purposes, over time, will exceed the cost of replacing the legacy appeals application system.

Impact of Not Funding the Funding Issue:

Inaccurate data sent to the assessor and the Department of Revenue may result in the inappropriate assessment of taxes to the property owner.

The effect the impending failure of the current system would have on SBOE's operations would not allow the SBOE to perform its mission. If the system were to fail without a replacement system in place, the board would have to hire as many as 20 resources to manually handle the load the current system processes. If the application would fail, SBOE would spend the entire cost of the replacement application (\$300K - \$500K) in a single year with the labor to perform the business process manually.

Statutory Reference:

Arizona Revised Statutes Title 42; Chapter 16; Article 4. Specifically, the SBOE must interact with county assessors, county boards of supervisors, the Department of revenue, taxpayers and other stakeholders. The statutes allow for the creation of an electronic filing and notification system.

Equipment to be Purchased, if Applicable:

Equipment to be purchased consists software tool kits, developer's software and licenses. These items are not considered in the proposal as the services provided this agency is by annual contract to AZ DOA

ASET as well as the AZDOA enterprise software program already in place. Desktop computers were purchased in 2019 and will be compatible with the new application.

Classification of New Positions, if applicable:

The new application is to be built to allow for ease of use without requiring an IT specialist position to be created. It is anticipated the in-place resources and services will be provide by AZDOA ASET

Annualization(s):

The project is a one-time requirement. Existing budget requirements will absorb the predicted costs of maintenance and typical upgrade.

Summary of Expenditure and Budget Request
for All Funds

Agency: State Board of Equalization

Agency Total for All Funds:

477.9	673.2	275.0	948.2
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Summary of Expenditure and Budget Request for Selected Funds

Agency: State Board of Equalization
Fund: AA1000 General Fund (Appropriated)

	FY 2020 Actual	FY 2021 Expd. Plan	FY 2022 Fund. Issue	FY 2022 Total Request
Cost Center/Program:				
1 State Board of Equalization	477.9	673.2	275.0	948.2
	477.9	673.2	275.0	948.2
Expenditure Categories				
FTE	7.0	7.0	0.0	7.0
Personal Services	243.7	287.1	0.0	287.1
Employee Related Expenses	84.3	79.9	0.0	79.9
Professional and Outside Services	5.6	35.0	0.0	35.0
Travel In-State	11.0	16.0	0.0	16.0
Travel Out of State	0.0	5.0	0.0	5.0
Food	0.0	0.0	0.0	0.0
Aid to Organizations and Individuals	0.0	0.0	0.0	0.0
Other Operating Expenses	132.9	235.2	275.0	510.2
Equipment	0.4	15.0	0.0	15.0
Capital Outlay	0.0	0.0	0.0	0.0
Debt Service	0.0	0.0	0.0	0.0
Cost Allocation	0.0	0.0	0.0	0.0
Transfers	0.0	0.0	0.0	0.0
Expenditure Categories Total:	477.9	673.2	275.0	948.2
Fund Total:	477.9	673.2	275.0	948.2

Summary of Expenditure and Budget Request for Selected Funds

Agency: State Board of Equalization
Fund: AA1000 General Fund (Appropriated)

FY 2020 Actual	FY 2021 Expd. Plan	FY 2022 Fund. Issue	FY 2022 Total Request
477.9	673.2	275.0	948.2
Agency Total for Selected Funds			

Program Summary of Expenditures and Budget Request

Agency: State Board of Equalization
 Program: State Board of Equalization

	FY 2020 Actual	FY 2021 Expd. Plan	FY 2022 Fund. Issue	FY 2022 Total Request
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Program Summary

1-1 State Board of Equalization

Program Summary Total:

Expenditure Categories

0000 FTE Positions	7.0	7.0	0.0	7.0
6000 Personal Services	243.7	287.1	0.0	287.1
6100 Employee Related Expenses	84.3	79.9	0.0	79.9
6200 Professional and Outside Services	5.6	35.0	0.0	35.0
6500 Travel In-State	11.0	16.0	0.0	16.0
6600 Travel Out of State	0.0	5.0	0.0	5.0
6700 Food	0.0	0.0	0.0	0.0
6800 Aid to Organizations and Individuals	0.0	0.0	0.0	0.0
7000 Other Operating Expenses	132.9	235.2	275.0	510.2
8000 Equipment	0.4	15.0	0.0	15.0
8100 Capital Outlay	0.0	0.0	0.0	0.0
8600 Debt Service	0.0	0.0	0.0	0.0
9000 Cost Allocation	0.0	0.0	0.0	0.0
9100 Transfers	0.0	0.0	0.0	0.0
Expenditure Categories Total:	477.9	673.2	275.0	948.2

Fund Source

Appropriated Funds

AA1000-A General Fund (Appropriated)

477.9	673.2	275.0	948.2
477.9	673.2	275.0	948.2
477.9	673.2	275.0	948.2

Fund Source Total:

Program Group Summary of Expenditures and Budget Request for Selected Funds

Agency: State Board of Equalization
Program: State Board of Equalization

FY 2020 Actual	FY 2021 Expd. Plan	FY 2022 Fund. Issue	FY 2022 Total Request
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Fund: AA1000-A General Fund (Appropriated)

Program Expenditures

COST CENTER/PROGRAM BUDGET UNIT

1-1	State Board of Equalization	477.9	673.2	275.0	948.2
Total		477.9	673.2	275.0	948.2

Appropriated Funding

Expenditure Categories

FTE Positions	7.0	7.0	0.0	7.0
Personal Services	243.7	287.1	0.0	287.1
Employee Related Expenses	84.3	79.9	0.0	79.9
Professional and Outside Services	5.6	35.0	0.0	35.0
Travel In-State	11.0	16.0	0.0	16.0
Travel Out of State	0.0	5.0	0.0	5.0
Food	0.0	0.0	0.0	0.0
Aid to Organizations and Individuals	0.0	0.0	0.0	0.0
Other Operating Expenses	132.9	235.2	275.0	510.2
Equipment	0.4	15.0	0.0	15.0
Capital Outlay	0.0	0.0	0.0	0.0
Debt Service	0.0	0.0	0.0	0.0
Cost Allocation	0.0	0.0	0.0	0.0
Transfers	0.0	0.0	0.0	0.0

Expenditure Categories Total:

Fund AA1000-A Total:

Program 1 Total:

477.9	673.2	275.0	948.2
477.9	673.2	275.0	948.2
477.9	673.2	275.0	948.2

Program Budget Unit Summary of Expenditures and Budget Request for All Funds

Agency: State Board of Equalization
Program: State Board of Equalization

Expenditure Categories	FY 2020		FY 2021		FY 2022	
	Actual	Expd. Plan	Fund. Issue	Total Request		
0000 FTE	7.0	7.0	0.0	7.0		7.0
6000 Personal Services	243.7	287.1	0.0	287.1		287.1
6100 Employee Related Expenses	84.3	79.9	0.0	79.9		79.9
6200 Professional and Outside Services	5.6	35.0	0.0	35.0		35.0
6500 Travel In-State	11.0	16.0	0.0	16.0		16.0
6600 Travel Out of State	0.0	5.0	0.0	5.0		5.0
6700 Food	0.0	0.0	0.0	0.0		0.0
6800 Aid to Organizations and Individuals	0.0	0.0	0.0	0.0		0.0
7000 Other Operating Expenses	132.9	235.2	275.0	510.2		510.2
8000 Equipment	0.4	15.0	0.0	15.0		15.0
8100 Capital Outlay	0.0	0.0	0.0	0.0		0.0
8600 Debt Service	0.0	0.0	0.0	0.0		0.0
9000 Cost Allocation	0.0	0.0	0.0	0.0		0.0
9100 Transfers	0.0	0.0	0.0	0.0		0.0
Expenditure Categories Total:	477.9	673.2	275.0	948.2		948.2

Expenditure Categories Total:

Fund Source

Appropriated Funds

AA1000-A General Fund (Appropriated)

477.9	673.2	275.0	948.2
477.9	673.2	275.0	948.2
477.9	673.2	275.0	948.2

Fund Source Total:

Program Budget Unit Summary of Expenditures and Budget Request for Selected Funds

Agency: State Board of Equalization

FY 2020	FY 2021	FY 2022	FY 2022
Actual	Expd. Plan	Fund. Issue	Total Request

Program: State Board of Equalization

Fund: AA1000-A General Fund

Appropriated

0000 FTE	7.0	7.0	0.0	7.0
6000 Personal Services	243.7	287.1	0.0	287.1
6100 Employee Related Expenses	84.3	79.9	0.0	79.9
6200 Professional and Outside Services	5.6	35.0	0.0	35.0
6500 Travel In-State	11.0	16.0	0.0	16.0
6600 Travel Out of State	0.0	5.0	0.0	5.0
6700 Food	0.0	0.0	0.0	0.0
6800 Aid to Organizations and Individuals	0.0	0.0	0.0	0.0
7000 Other Operating Expenses	132.9	235.2	275.0	510.2
8000 Equipment	0.4	15.0	0.0	15.0
8100 Capital Outlay	0.0	0.0	0.0	0.0
8600 Debt Service	0.0	0.0	0.0	0.0
9000 Cost Allocation	0.0	0.0	0.0	0.0
9100 Transfers	0.0	0.0	0.0	0.0

Appropriated Total:

477.9	673.2	275.0	948.2
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Fund Total:

477.9	673.2	275.0	948.2
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Program Total For Selected Funds:

477.9	673.2	275.0	948.2
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Program Expenditure Schedule

Agency: State Board of Equalization

Program: State Board of Equalization

	FY 2020 Actual	FY 2021 Expd. Plan
FTE	7.0	7.0
Expenditure Category Total	7.0	7.0
Appropriated		
AA1000-A General Fund (Appropriated)	7.0	7.0
Fund Source Total	7.0	7.0
Personal Services	189.3	287.1
Boards and Commissions	54.4	0.0
Expenditure Category Total	243.7	287.1
Appropriated		
AA1000-A General Fund (Appropriated)	243.7	287.1
Fund Source Total	243.7	287.1
Employee Related Expenses	84.3	79.9
Expenditure Category Total	84.3	79.9
Appropriated		
AA1000-A General Fund (Appropriated)	84.3	79.9
Fund Source Total	84.3	79.9
Professional and Outside Services		35.0
External Prof/Outside Serv Budg And Appn	0.0	
External Investment Services	0.0	
Other External Financial Services	0.0	
Attorney General Legal Services	0.0	
External Legal Services	0.0	
External Engineer/Architect Cost - Exp	0.0	
External Engineer/Architect Cost- Cap	0.0	
Other Design	0.0	
Temporary Agency Services	5.2	
Hospital Services	0.0	
Other Medical Services	0.0	
Institutional Care	0.0	
Education And Training	0.4	
Vendor Travel	0.0	
Professional & Outside Services Excluded from Cost Alloca	0.0	
Vendor Travel - Non Reportable	0.0	
External Telecom Consulting Services	0.0	
Costs related to those in custody of the State	0.0	
Non - Confidential Specialist Fees	0.0	
Confidential Specialist Fees	0.0	
Outside Actuarial Costs	0.0	
Other Professional And Outside Services	0.0	

Program Expenditure Schedule

Agency: State Board of Equalization

Program: State Board of Equalization

	FY 2020 Actual	FY 2021 Expd. Plan
Expenditure Category Total	5.6	35.0
Appropriated		
AA1000-A General Fund (Appropriated)	5.6	35.0
Fund Source Total	5.6	35.0
 Travel In-State	 11.0	 16.0
Expenditure Category Total	11.0	16.0
Appropriated		
AA1000-A General Fund (Appropriated)	11.0	16.0
Fund Source Total	11.0	16.0
 Travel Out of State	 0.0	 5.0
Expenditure Category Total	0.0	5.0
Appropriated		
AA1000-A General Fund (Appropriated)	0.0	5.0
Fund Source Total	0.0	5.0
 Food	 0.0	 0.0
Expenditure Category Total	0.0	0.0
 Aid to Organizations and Individuals	 0.0	 0.0
Expenditure Category Total	0.0	0.0
 Other Operating Expenses		235.2
Other Operating Expenditures Budg Approp	0.0	
Other Operating Expenditures Excluded from Cost Allocati	0.0	
Risk Management Charges To State Agency	6.6	
Risk Management Deductible - Indemnity	0.0	
Risk Management Deductible - Legal	0.0	
Risk Management Deductible - Medical	0.0	
Risk Management Deductible - Other	0.0	
Gen Liab- Non Physical-Taxable- Self Ins	0.0	
Gross Proceeds Payments To Attorneys	0.0	
General Liability- Non-Taxable- Self Ins	0.0	
Medical Malpractice - Self-Insured	0.0	
Automobile Liability - Self Insured	0.0	
General Property Damage - Self- Insured	0.0	
Automobile Physical Damage-Self Insured	0.0	
Liability Insurance Premiums	0.0	
Property Insurance Premiums	0.0	
Workers Compensation Benefit Payments	0.0	
Self Insurance - Administrative Fees	0.0	
Self Insurance - Premiums	0.0	
Self Insurance - Claim Payments	0.0	
Self Insurance - Pharmacy Claims	0.0	
Premium Tax On Altcs	0.0	

Program Expenditure Schedule

Agency: State Board of Equalization

Program: State Board of Equalization

	FY 2020 Actual	FY 2021 Expd. Plan
Other Insurance-Related Charges	0.0	
Internal Service Data Processing	9.8	
Internal Service Data Proc- Pc/Lan	0.0	
External Programming-Mainframe/Legacy	0.0	
External Programming- Pc/Lan/Serv/Web	0.0	
External Data Entry	0.0	
Othr External Data Proc-Mainframe/Legacy	0.0	
Othr External Data Proc-Pc/Lan/Serv/Web	6.7	
Pmt for AFIS Development & Usage	0.4	
Internal Service Telecommunications	0.0	
External Telecom Long Distance-In-State	5.9	
External Telecom Long Distance-Out-State	0.0	
Other External Telecommunication Service	0.0	
Electricity	0.0	
Sanitation Waste Disposal	0.0	
Water	0.0	
Gas And Fuel Oil For Buildings	0.0	
Other Utilities	0.0	
Building Rent Charges To State Agencies	0.0	
Priv Lease To Own Bld Rent Chrgs To Agy	0.0	
Cert Of Part Bld Rent Chrgs To Agy	92.8	
Rental Of Land And Buildings	0.0	
Rental Of Computer Equipment	0.0	
Rental Of Other Machinery And Equipment	0.6	
Miscellaneous Rent	2.6	
Interest On Overdue Payments	0.0	
All Other Interest Payments	0.0	
Internal Acct/Budg/Financial Svcs	0.0	
Other Internal Services	0.0	
Repair And Maintenance - Buildings	0.0	
Repair And Maintenance - Vehicles	0.0	
Repair And Maint - Mainframe And Legacy	0.0	
Repair And Maint-Pc/Lan/Serv/Web	0.0	
Repair And Maintenance - Other Equipment	0.4	
Other Repair And Maintenance	0.0	
Software Support And Maintenance	0.0	
Uniforms	0.0	
Inmate Clothing	0.0	
Security Supplies	0.0	
Office Supplies	1.2	
Computer Supplies	0.0	
Housekeeping Supplies	0.0	
Bedding And Bath Supplies	0.0	
Drugs And Medicine Supplies	0.0	
Medical Supplies	0.0	
Dental Supplies	0.0	
Automotive And Transportation Fuels	0.0	
Automotive Lubricants And Supplies	0.0	
Rpr And Maint Supplies-Not Auto Or Build	0.0	
Repair And Maintenance Supplies-Building	0.0	
Other Operating Supplies	0.0	

Program Expenditure Schedule

Agency: State Board of Equalization

Program: State Board of Equalization

	FY 2020 Actual	FY 2021 Expd. Plan
Publications	0.0	
Aggregate Withheld Or Paid Commissions	0.0	
Lottery Prizes	0.0	
Lottery Distribution Costs	0.0	
Material for Further Processing	0.0	
Other Resale Supplies	0.0	
Loss On Sales Of Capital Assets	0.0	
Loss on Sales of Investments	0.0	
Employee Tuition Reimbursement-Graduate	0.0	
Employee Tuition Reimb Under-Grad/Other	0.0	
Conference Registration-Attendance Fees	2.6	
Other Education And Training Costs	0.0	
Advertising	0.0	
Sponsorships	0.0	
Internal Printing	0.0	
External Printing	0.0	
Photography	0.0	
Postage And Delivery	2.7	
Document shredding and Destruction Services	0.1	
Translation and Sign Language Services	0.0	
Distribution To State Universities	0.0	
Other Intrastate Distributions	0.0	
Awards	0.0	
Entertainment And Promotional Items	0.0	
Dues	0.4	
Books- Subscriptions And Publications	0.0	
Costs For Digital Image Or Microfilm	0.0	
Revolving Fund Advances	0.0	
Credit Card Fees Over Approved Limit	0.0	
Relief Bill Expenditures	0.0	
Surplus Property Distr To State Agencies	0.0	
Security Services	0.0	
Judgments - Damages	0.0	
ICA Payments to Claimants Confidential	0.0	
Jdgmnt-Confidential Restitution To Indiv	0.0	
Judgments - Non-Confidential Restitution	0.0	
Judgments - Punitive And Compensatory	0.0	
Pmts Made to Resolve/Disputes/Avoid Costs of Litigation	0.0	
Pmts For Contracted State Inmate Labor	0.0	
Payments To State Inmates	0.0	
Bad Debt Expense	0.0	
Interview Expense	0.0	
Employee Relocations-Nontaxable	0.0	
Employee Relocations-Taxable	0.0	
Non-Confidential Invest/Legal/Law Enf	0.0	
Conf/Sensitive Invest/Legal/Undercover	0.0	
Fingerprinting, Background Checks, Etc.	0.0	
Other Miscellaneous Operating	0.0	

Program Expenditure Schedule

Agency: State Board of Equalization

Program: State Board of Equalization

	FY 2020 Actual	FY 2021 Expd. Plan
Expenditure Category Total	132.9	235.2
Appropriated		
AA1000-A General Fund (Appropriated)	132.9	235.2
Fund Source Total	132.9	235.2
Current Year Expenditures		15.0
Capital Equipment Budget And Approp	0.0	
Vehicles Capital Purchase	0.0	
Vehicles Capital Leases	0.0	
Furniture Capital Purchase	0.0	
Depreciable Works Of Art & Hist Treas/Coll Capital Purcha	0.0	
Non Depr Works Of Art & Hist Treas/Coll Cap Purchase	0.0	
Furniture Capital Leases	0.0	
Computer Equipment Capital Purchase	0.0	
Computer Equipment Capital Lease	0.0	
Telecommunication Equip-Capital Purchase	0.0	
Telecommunication Equip-Capital Lease	0.0	
Other Equipment Capital Purchase	0.0	
Other Equipment Capital Leases	0.0	
Purchased Or Licensed Software-Website	0.0	
Internally Generated Software-Website	0.0	
Development in Progress	0.0	
Right-Of-Way/Easement/Extraction Rights	0.0	
Oth Int Assets purchased, licensed or internally generate	0.0	
Other intangible assets acquired by capital lease	0.0	
Other Capital Asset Purchases	0.0	
Leasehold Improvement-Capital Purchase	0.0	
Other Capital Asset Leases	0.0	
Non-Capital Equip Budget And Approp	0.0	
Vehicles Non-Capital Purchase	0.0	
Vehicles Non-Capital Leases	0.0	
Furniture Non-Capital Purchase	0.4	
Works Of Art And Hist Treas-Non Capital	0.0	
Furniture Non-Capital Leases	0.0	
Computer Equipment Non-Capital Purchase	0.0	
Computer Equipment Non-Capital Lease	0.0	
Telecomm Equip Non-Capital Purchase	0.0	
Telecomm Equip Non-Capital Leases	0.0	
Other Equipment Non-Capital Purchase	0.0	
Weapons Non-Capital Purchase	0.0	
Other Equipment Non-Capital Lease	0.0	
Purchased Or Licensed Software/Website	0.0	
Internally Generated Software/Website	0.0	
LICENSES AND PERMITS	0.0	
Right-Of-Way/Easement/Extraction Exp	0.0	
Other Intangible Assets - Purchased, Licensed or Internall	0.0	
Noncapital Software/Web By Capital Lease	0.0	
Other Intangible Assets Acquired by Capital Lease	0.0	
Other Long Lived Tangible Assets to be Expenses	0.0	
Non-Capital Equipment Excluded from Cost Allocation	0.0	

Program Expenditure Schedule

Agency: State Board of Equalization

Program: State Board of Equalization

	FY 2020 Actual	FY 2021 Expd. Plan
Expenditure Category Total	0.4	15.0
Appropriated		
AA1000-A General Fund (Appropriated)	0.4	15.0
	0.4	15.0
Fund Source Total	0.4	15.0
Capital Outlay	0.0	0.0
Expenditure Category Total	0.0	0.0
Debt Service	0.0	0.0
Expenditure Category Total	0.0	0.0
Cost Allocation	0.0	0.0
Expenditure Category Total	0.0	0.0
Transfers	0.0	0.0
Expenditure Category Total	0.0	0.0

Employee Retirement Coverage

Retirement System	FTE	Personal Services	Fund#
Arizona State Retirement System	7.0	287.1	AA1000-A

Combined Regular & Elected Positions At/Above FICA Maximum of \$142,800

Total FTE	Personal Services	FTE's not eligible for Health, Dental & Life
0.0	0.0	0.0

Administrative Costs

Agency: State Board of Equalization

Administrative Costs Summary

Common Administrative Area	FY 2021
Personal Services	15.0
ERE	5.0
All Other	10.0
Administrative Costs Total:	30.0

Administrative Cost / Total Expenditure Ratio

	Request	Admin %
FY 2021	948.2	3.2%

BUDDIES Feedback Survey

1 How many hours do you estimate your agency spent entering data into and submitting BUDDIES?

4 Hours

2 What version of Microsoft Office or Google did you use to prepare and submit BUDDIES?

Office 2013

3 Did you use Adobe Pro to compile your Budget Submission?

No

4 Did you use any other software to prepare for or complete your Budget Submission PDF?

No

5 What specific improvements would you like to see in BUDDIES next year?

More training.

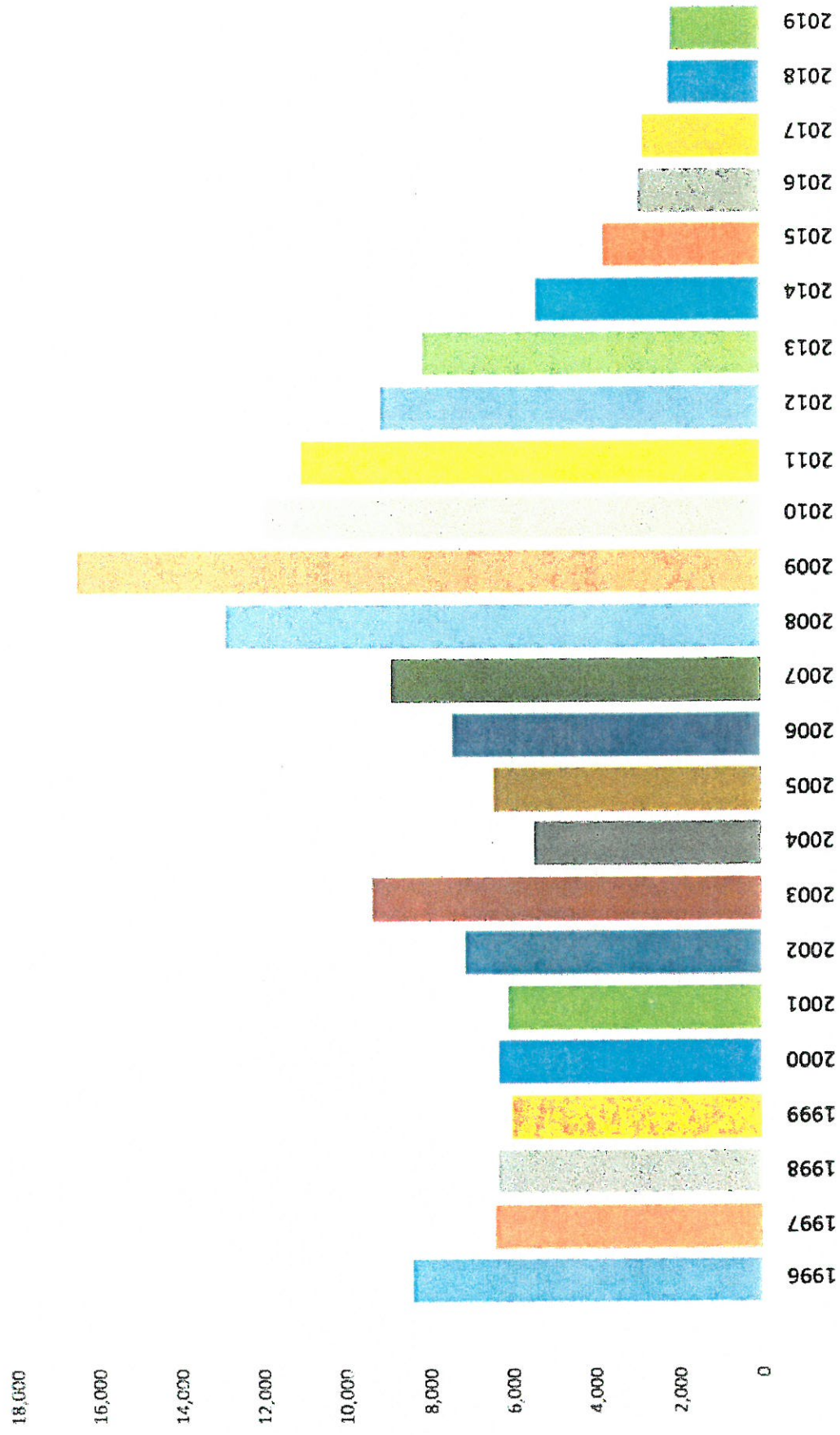


State Board of Equalization

APPEAL HISTORY 1996-2019

COUNTY	02	07	08	09	10	11	12	13	15	DOR	TOTAL	# CTY's
YEAR												
1996		5,414	1		3,006	3				13	8,437	5
1997		3,675	191		2,568					7	6,441	4
1998		3,604	172		2,276	82		213		17	6,364	6
1999	2	3,494	152		2,057	169		119		40	6,033	7
2000		3,682	77		2,402	45		112		11	6,329	6
2001		3,743	93		2,094	39		133		8	6,110	6
2002		3,853	101		2,810	95		257		27	7,143	6
2003		6,888	103		2,023	42		272		45	9,373	6
2004		3,490	88		1,654	40		187		15	5,474	6
2005		4,286	37		1,953	24		156		2	6,458	6
2006		4,670	51		2,456	108		139		16	7,440	6
2007		5,802	197	26	2,315	266		263	42	9	8,920	8
2008		9,045	243	23	2,591	483		493	27	16	12,921	8
2009		12,134	360		3,085	468		397		30	16,474	6
2010		8,328	361		2,673	271		317		18	11,968	6
2011		7,275	279		3,250	263				11	11,078	5
2012		5,913	177		2,858	223	25			6	9,202	6
2013		5,104	198		2,530	99	48	199		10	8,188	7
2014		3,109	107		1,892	157	28	133		4	5,430	7
2015		2,131	81		1,235	121	20	213		11	3,812	7
2016		1,420	69		1,255	97	29	61		5	2,936	7
2017		1,034	41		1,657	71	11	61		1	2,876	7
2018		847	60		1,194	77	16	37		0	2,231	6
2019	50	722	49	8	1,270	33	8	38		6	2,184	
TOTALS	52	109,663	3,288	57	53,104	3,276	185	3,800	69	328	173,822	

APPEAL HISTORY 1996-2019



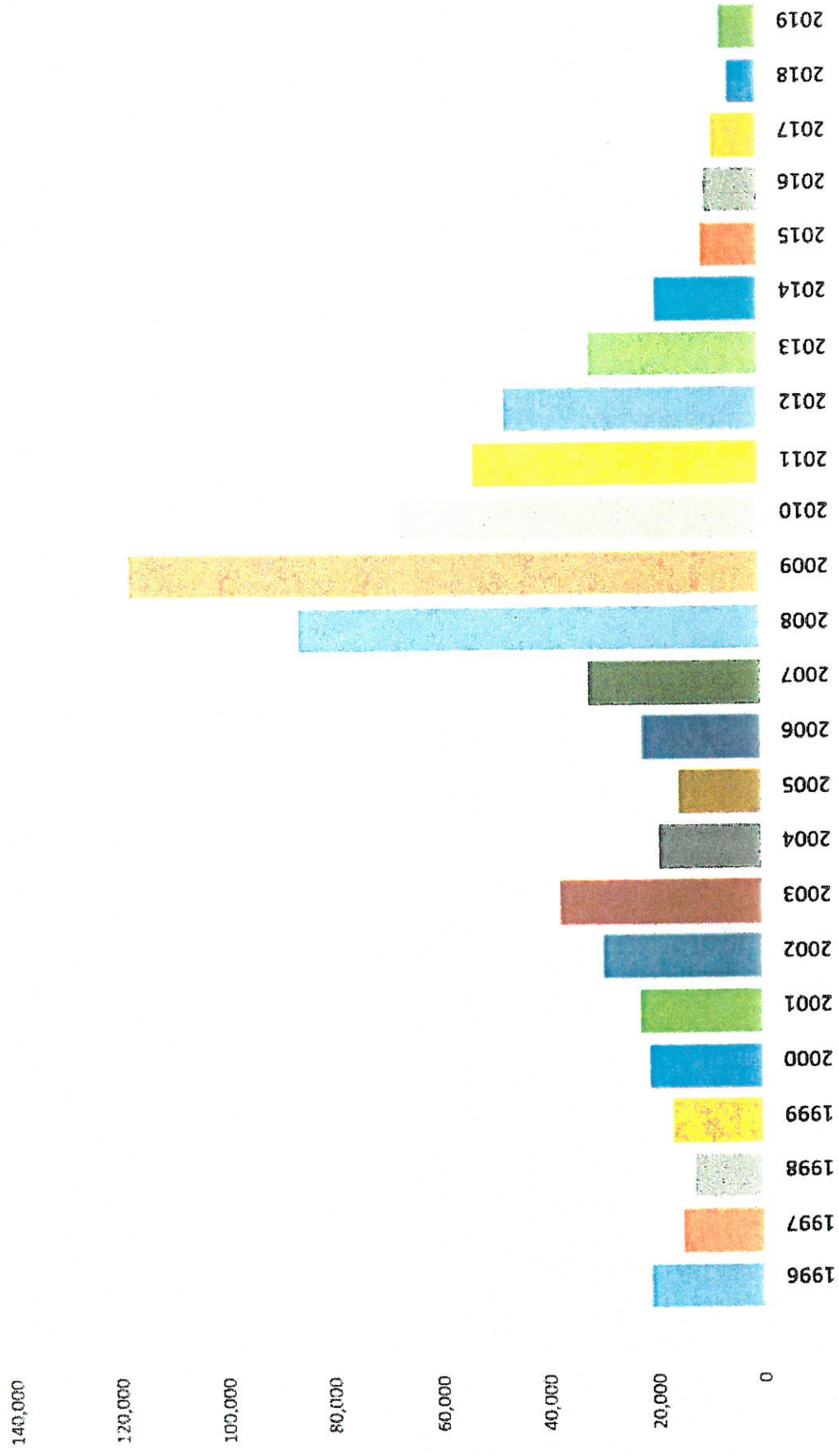


State Board of Equalization

PARCEL HISTORY 1996 - 2019

COUNTY	02	07	08	09	10	11	12	13	15	DOR	TOTAL	# CTY's
YEAR												
1996		15,013	15		5,972	3				18	21,021	5
1997		8,763	409		5,947					8	15,127	4
1998		7,679	353		4,284	125		402		23	12,866	6
1999	2	10,945	367		4,389	604		450		40	16,797	7
2000		16,133	96		4,504	48		259		11	21,051	6
2001		18,124	139		3,822	210		463		8	22,766	6
2002		21,429	1,007		5,459	1,307		351		27	29,580	6
2003		29,476	320		5,464	75		2,037		45	37,417	6
2004		14,403	185		3,289	58		1,154		15	19,104	6
2005		10,871	81		4,283	86		215		2	15,538	6
2006		14,642	106		4,684	2,246		305		16	21,999	6
2007		24,762	481	31	4,813	1,343		610	50	9	32,099	8
2008		59,887	715	41	11,331	12,270		1,880	35	16	86,175	8
2009		85,749	1,442		13,045	15,357		1,980		30	117,603	6
2010		47,106	1,216		11,800	5,589		1,457		18	67,186	6
2011		31,831	759		13,537	7,280				11	53,418	5
2012		26,483	673		10,571	9,949	31			6	47,713	6
2013		18,619	910		8,019	3,015	52	1,115		10	31,740	7
2014		9,776	216		5,400	3,008	506	465		4	19,375	7
2015		5,327	129		2,518	2,241	20	638		11	10,884	7
2016		3,334	130		4,098	2,297	123	185		5	10,172	7
2017		3,184	73		4,531	793	11	118		1	8,711	7
2018		1,662	110		2,585	938	18	59			5,372	6
2019	121	1,747	257	8	4,008	714	10	184		6	7,055	9
TOTALS	123	486,945	10,189	80	148,353	69,556	771	14,327	85	340	730,769	

Parcel History 1996-2019





State of Arizona Budget Request

State Agency

State Board of Equalization

A.R.S. Citation: **A.R.S. 42-16152 et al.**

Appropriated Funds

FY 2021 Approp	FY 2022 Fund. Issue	FY 2022 Total Budget
673.2	275.0	948.2
673.2	275.0	948.2

Total Amount Requested:

General Fund

Governor DUCEY:

This and the accompanying budget schedules, statements and explanatory information constitute the operating budget request for this agency for Fiscal Year 2022.

To the best of my knowledge all statements and explanations contained in the estimates submitted are true and correct.

Agency Head: **George Shook**

Title: **Interim Chairman**


George R. Shook
(signature)
8/30/2019

Phone: **(602) 364-1611**

Prepared By: **George Shook**

Email Address: **gshook@sboe.state.az.us**

Date Prepared: **Friday, August 30, 2019**

Total: 673.2 275.0 948.2

EQA 0.0

Agency Summary

STATE BOARD OF EQUALIZATION

George Shook, Acting Chairman

State Board of Equalization (602) 364-1601

A.R.S. §§ 42-16151 et al.

Mission:

To provide an independent appeal process for taxpayers, county assessors, and the Arizona Department of Revenue in disputes relating to the valuation and classification of property for ad valorem tax purposes. Consistent with this responsibility, the Board provides a venue for non-judicial hearings in which due process of law is afforded to taxpayers in matters concerning the valuation and classification of their respective properties.

Description:

The State Board of Equalization is comprised of 41 members: 21 (including the chairman) appointed by the Governor and 10 each from Maricopa and Pima counties (appointed by the boards of supervisors of those counties). The Board of Equalization's jurisdiction is primarily over locally assessed real and personal property in Maricopa and Pima counties. Under A.R.S. § 42-14001 et al., the Board's authority extends to centrally assessed property statewide. By statute, the Board also can provide hearing officer services for outlying counties; currently, the Board provides services to Cochise, Mohave, Pinal, Santa Cruz, and Yavapai counties.

- ◆ **Goal 1** To build a custom computer software application for automation of the appeals filing system. To obtain the required hardware and interface devices to handle the greatly increased demands caused by changes in the assessors', Arizona Department of Administration ASET, and State of Arizona IT security requirements. The objective is to automate tasks manually performed and reduce margins of error in data processing and dissemination. To continue the growth in electronic filing and transmittal of statement of changes made to the valuation of any property in Maricopa or Pima County. This effort will also expand the Board's electronic capabilities to integrate the "client" counties (currently Cochise, Mohave, Pinal, Santa Cruz and Yavapai Counties) into the appeals application.

- Objective: 1** FY2020: Review business rules associated with the implementation of the SQL appeals application. Perform cost analysis and statement of work.
- FY2021: Develop relational database with the non-mandated counties. The relational database will allow the Board to efficiently and economically provide hearing officer services and appeals administration services to client counties.
- FY2022: Coordinate with Maricopa and Pima counties' IT departments for data integration. The Board is statutorily mandated to conduct the appeal hearings for these two counties. Maricopa and Pima counties push appeal data to the Board and desire for the Board to push Board decision back to the county in a fully integrated software application.

Performance Measures	FY 2020 Actual	FY 2021 Estimate	FY 2022 Estimate
Identify the need-based components of the Information Technology requirements and the dynamic Information Security upgrades and enhancements. Measure as a percentage of completion.	90	100	100

Explanation: Coordination with Maricopa County and Pima County IT departments.

- ◆ **Goal 2** To maintain sufficient funding in order for the State Board of Equalization to be prepared for annual changes in caseloads. This will also ensure that the SBOE is able to adequately staff all hearings in Maricopa and Pima Counties and meet statutory deadlines.

- Objective: 1** FY2020: Because of legislation enacted in 2015 the number of property valuation and legal classification appeals filed to the Board declined from an average of 9,000 per year to less than 5,000 in 2019. Proposition 117 lowered the amount of increase in limited property valuation to 5% and this change directly affected assessed valuation and ultimately revenue from property taxes. Reduced revenue from taxes will ultimately lead to a change in tax rates for taxing authorities. If this happens, the number of appeals will increase.

FY2021: Prior years' legislation will affect the volume of property valuation and classification appeals. As a result, property owners and taxpayers will challenge property valuation and legal classification that result in increased

taxes.

FY2022: The cost per appeal of property valuation and legal classification will change based on budget allocations. The cost per appeal based on parcel count captures the workload of the Board more accurately. (See explanations.)

Performance Measures	FY 2020 Actual	FY 2021 Estimate	FY 2022 Estimate
Cost per appeal (in dollars)	72	63	61
Explanation:	Board member compensation is included in the cost per appeal.		
Appeals received	2,184	2,900	2500
Explanation:	Petitions received by the SBOE may contain multiple parcels.		

- ◆ **Goal 3** To improve efficiencies of agency operations through networking and personnel training.

Objective: 1 FY2020: The Board maintained a concerted effort to control office efficiency. Through diligent networking with all stakeholders, the Board anticipated and resolved many issues that had positive and negative impacts on the agency budget.

FY2021: The Board will continue to maintain a concerted effort to control office efficiency. The Board networks with all stakeholders to resolve the many issues that have negative impacts on the agency's budget. As the Board knows additional requirements, and changes in IT security compliances will affect the budget. Vacancy savings and the lesser volume of appeals will absorb additional costs.

FY2022: The Board will employ temporary staffing to accomplish non-technical functions and operational requirements. Future legislation may change appeal deadlines thereby requiring changes in staff positions or outsourcing some work activities

Performance Measures	FY 2020 Actual	FY 2021 Estimate	FY 2022 Estimate
Enhance training for staff members. This performance measure is for the percentage of staff members who have completed training.	75	100	100
Explanation:	Create a public awareness initiative to educate potential filers.		

Objective: 2 FY2020: Obtain funding for replacement of appeals system.

FY2021: Build custom software application for the SBOE appeals program. Update IT security protection through purchase and deployment of the latest software and hardware.

FY2022: Update IT security protection through purchase and deployment of the latest software and hardware.

Performance Measures	FY 2020 Actual	FY 2021 Estimate	FY 2022 Estimate
Funding issues may change due to legislative requirements. Therefore, it is imperative to maintain the current level of funding. This measure is a percent of completion.	15	100	100
Explanation:	Maintain existing funding.		

- ◆ **Goal 4** To Complete the processing of the Board's rules.

Objective: 1 FY2020: Currently updating rules to comply with GRRC and AG requirements.

FY2021: Maintain rules submittal timeline. Rules are currently being vetted by appropriate agencies for approval.

FY2022: Complete the rules approval process and implementation.

Performance Measures	FY 2020 Actual	FY 2021 Estimate	FY 2022 Estimate
An exception to the Governor's moratorium for 2020 was requested, however the time had expired for the Notice of Proposed Rulemaking. A new docket opening has been completed. The Board will continue to seek input for modifications to expired rules. This performance measure is a percentage of the project completion.	75	100	100

- ◆ **Goal 5** To obtain legislation that will reduce the number of unnecessary appeals.

Objective: 1 FY2020: Closely monitor legislative changes and impacts to the Board's fiscal requirements.

FY2021: Work with stakeholders to develop a simplified appeals process to comply with existing and future legislative calendars.

FY2022: Seek legislation to provide definitive interpretation of the various statutes.

2020 - 2022 ARIZONA MASTER LIST OF STATE GOVERNMENT PROGRAMS

Performance Measures	FY 2020 Actual	FY 2021 Estimate	FY 2022 Estimate
Become fully involved with all stakeholders in the appeal process. The stakeholders are the legislative body, which makes changes to the Arizona Revised Statutes, the Department of Revenue that provides guidelines and implementing instructions for new legislation, County Assessors, County Boards of Supervisors and property owners who are the taxpayers. This performance measure is outcome of efforts employed.	50	100	100
Explanation:	Work with Department of Revenue and legislators.		

AGENCY SUMMARY

Program: EQA 0.0 STATE BOARD OF EQUALIZATION
Director: George Shook, Acting Chairman
Phone: State Board of Equalization (602) 364-1601
Statute: A.R.S. §§ 42-16151 et al.

Mission:

To provide an independent appeal process for taxpayers, county assessors, and the Arizona Department of Revenue in disputes relating to the valuation and classification of property for ad valorem tax purposes. Consistent with this responsibility, the Board provides a venue for non-judicial hearings in which due process of law is afforded to taxpayers in matters concerning the valuation and classification of their respective properties.

Description:

The State Board of Equalization is comprised of 41 members: 21 (including the chairman) appointed by the Governor and 10 each from Maricopa and Pima counties (appointed by the boards of supervisors of those counties). The Board of Equalization's jurisdiction is primarily over locally assessed real and personal property in Maricopa and Pima counties. Under A.R.S. § 42-14001 et al., the Board's authority extends to centrally assessed property statewide. By statute, the Board also can provide hearing officer services for outlying counties; currently, the Board provides services to Cochise, Mohave, Pinal, Santa Cruz, and Yavapai counties.

- ◆ **Goal:** 1 To build a custom computer software application for automation of the appeals filing system. To obtain the required hardware and interface devices to handle the greatly increased demands caused by changes in the assessors', Arizona Department of Administration ASET, and State of Arizona IT security requirements. The objective is to automate tasks manually performed and reduce margins of error in data processing and dissemination. To continue the growth in electronic filing and transmittal of statement of changes made to the valuation of any property in Maricopa or Pima County. This effort will also expand the Board's electronic capabilities to integrate the "client" counties (currently Cochise, Mohave, Pinal, Santa Cruz and Yavapai Counties) into the appeals application.

- Objectives:** 1 2020 Obj: Review business rules associated with the implementation of the SQL appeals application. Perform cost analysis and statement of work.
 2021 Obj: Develop relational database with the non-mandated counties. The relational database will allow the Board to efficiently and economically provide hearing officer services and appeals administration services to client counties.
 2022 Obj: Coordinate with Maricopa and Pima counties' IT departments for data integration. The Board is statutorily mandated to conduct the appeal hearings for these two counties. Maricopa and Pima counties push appeal data to the Board and desire for the Board to push Board decision back to the county in a fully integrated software application.

Performance Measures:

Performance Measures:				FY 2019 Actual	FY 2020 Estimate	FY 2020 Actual	FY 2021 Estimate	FY 2022 Estimate	
	ML	Budget	Type						
1	<input checked="" type="checkbox"/>	<input type="checkbox"/>	OC	Identify the need-based components of the Information Technology requirements and the dynamic Information Security upgrades and enhancements. Measure as a percentage of completion. Identify IT requirements to include software, hardware and Information Security requirements. In FY 2016 focus was on transition of data and data compatibility. FY 2017 encompassed software development, deployment and testing. A 2019 goal of 100% migration to the Cloud has been established and incorporated compliance with new security requirements.	90	100	90	100	100
2	<input type="checkbox"/>	<input type="checkbox"/>	OC	Obtain funding for IT Build Project. Measure as a percentage of completion. Draft PIJ has been completed at beginning of FY20.	0	60	60	100	100

- ◆ **Goal:** 2 To maintain sufficient funding in order for the State Board of Equalization to be prepared for annual changes in caseloads. This will also ensure that the SBOE is able to adequately staff all hearings in Maricopa and Pima Counties and meet statutory deadlines.

- Objectives:** 1 2020 Obj: Because of legislation enacted in 2015 the number of property valuation and legal classification appeals filed to the Board declined from an average of 9,000 per year to less than 5,000 in 2019. Proposition 117 lowered the amount of increase in limited property valuation to 5% and this change directly affected assessed valuation and ultimately revenue from property taxes. Reduced revenue from taxes will ultimately lead to a change in tax rates for taxing authorities. If this happens, the number of appeals will increase.
 2021 Obj: Prior years' legislation will affect the volume of property valuation and classification appeals. As a result, property owners and taxpayers will challenge property valuation and legal classification that result in increased taxes.
 2022 Obj: The cost per appeal of property valuation and legal classification will change based on budget allocations. The cost per appeal based on parcel count captures the workload of the Board more accurately. (See explanations.)

Performance Measures:

Performance Measures:				FY 2019 Actual	FY 2020 Estimate	FY 2020 Actual	FY 2021 Estimate	FY 2022 Estimate	
	ML	Budget	Type						
1	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	EF	Cost per appeal (in dollars)	81	63	72	63	61
Board Member compensation (A.R.S. 42-16153) is included in the cost per appeal. The cost per appeal is magnified by the number of parcels in each appeal. Many appeals will include multiple parcels.									
The historical numbers represent cost per appeal and not the cost per parcel. The 23 year average is 7,463 appeals and 1.8 parcels per appeal.									

				FY 2019 Actual	FY 2020 Estimate	FY 2020 Actual	FY 2021 Estimate	FY 2022 Estimate
ML Budget Type								
2	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	IP Appeals received	2,231	2,900	2,184	2,900	2500
An example is one appeal may have 1,500 parcels. Measures can be created by cost-per-appeal or cost-per-parcel. Also applies to goal #1 and goal #3.								
◆ Goal:	3	To improve efficiencies of agency operations through networking and personnel training.						
Objectives:	1	2020 Obj: The Board maintained a concerted effort to control office efficiency. Through diligent networking with all stakeholders, the Board anticipated and resolved many issues that had positive and negative impacts on the agency budget.						
		2021 Obj: The Board will continue to maintain a concerted effort to control office efficiency. The Board networks with all stakeholders to resolve the many issues that have negative impacts on the agency's budget. As the Board knows additional requirements, and changes in IT security compliances will affect the budget. Vacancy savings and the lessor volume of appeals will absorb additional costs.						
		2022 Obj: The Board will employ temporary staffing to accomplish non-technical functions and operational requirements. Future legislation may change appeal deadlines thereby requiring changes in staff positions or outsourcing some work activities						
Performance Measures:				FY 2019 Actual	FY 2020 Estimate	FY 2020 Actual	FY 2021 Estimate	FY 2022 Estimate
ML Budget Type								
1	<input checked="" type="checkbox"/>	<input type="checkbox"/>	IP Enhance training for staff members. This performance measure is for the percentage of staff members who have completed training.	50	100	75	100	100
By providing more public service information on the Board's website and instructional materials to the assessor's offices, the taxpayers can become more educated in the property valuation process. The more the taxpayer learns about ad valorem taxation, experience has proven the taxpayer is less likely to file an appeal if he/she knows they are paying their fair share of taxes.								
Objectives:	2	2020 Obj: Obtain funding for replacement of appeals sytem.						
		2021 Obj: Build custom software application for the SBOE appeals program. Update IT security protection through purchase and deployment of the latest software and hardware.						
		2022 Obj: Update IT security protection through purchase and deployment of the latest software and hardware.						
Performance Measures:				FY 2019 Actual	FY 2020 Estimate	FY 2020 Actual	FY 2021 Estimate	FY 2022 Estimate
ML Budget Type								
1	<input checked="" type="checkbox"/>	<input type="checkbox"/>	IP Funding issues may change due to legislative requirements. Therefore, it is imperative to maintain the current level of funding. This measure is a percent of completion.	10	85	15	100	100
The Board will employ temporary staffing to accomplish non-technical functions and operational requirements. Future legislation may change appeal deadlines thereby requiring changes in staff positions or outsourcing some work activities.								
◆ Goal:	4	To Complete the processing of the Booard's rules.						
Objectives:	1	2020 Obj: Currently updating rules to comply with GRRC and AG requirements.						
		2021 Obj: Maintain rules submittal timeline. Rules are currently being vetted by appropriate agencies for approval.						
		2022 Obj: Complete the rules approval process and implementation.						
Performance Measures:				FY 2019 Actual	FY 2020 Estimate	FY 2020 Actual	FY 2021 Estimate	FY 2022 Estimate
ML Budget Type								
1	<input checked="" type="checkbox"/>	<input type="checkbox"/>	IP An exception to the Governor's moratorium for 2020 was requested, however the time had expired for the Notice of Proposed Rulemaking. A new docket opening has been completed. The Board will continue to seek input for modifications to expired rules. This performance measure is a percentage of the project completion.	75	100	75	100	100
◆ Goal:	5	To obtain legislation that will reduce the number of unnecessary appeals.						
Objectives:	1	2020 Obj: Closely monitor legislative changes and impacts to the Board's fiscal requirements.						
		2021 Obj: Work with stakeholders to develop a simplified appeals process to comply with existing and future legislative calendars.						
		2022 Obj: Seek legislation to provide definitive interpretation of the various statutes.						
Performance Measures:				FY 2019 Actual	FY 2020 Estimate	FY 2020 Actual	FY 2021 Estimate	FY 2022 Estimate
ML Budget Type								
1	<input checked="" type="checkbox"/>	<input type="checkbox"/>	IP Become fully involved with all stakeholders in the appeal process. The stakeholders are the legislative body, which makes changes to the Arizona Revised Statutes, the Department of Revenue that provides guidelines and implementing instructions for new legislation, County Assessors, County Boards of	20	100	50	100	100

ML Budget Type

Supervisors and property owners who are the taxpayers. This performance measure is outcome of efforts employed.

FY 2019 Actual	FY 2020 Estimate	FY 2020 Actual	FY 2021 Estimate	FY 2022 Estimate
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Budget Related Performance Measures

State Board of Equalization

Agency:	0.0 STATE BOARD OF EQUALIZATION
Contact:	George Shook, Acting Chairman (602) 364-1601
2nd Contact:	George Shook, Acting Chairman (602) 364-1611
Statute:	A.R.S. §§ 42-16151 et al.

ML	Budget	Type	Performance Measure	FY 2019 Actual	FY 2020 Estimate	FY 2020 Actual	FY 2021 Estimate	FY 2022 Estimate
<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	EF	Cost per appeal (in dollars) Board member compensation is included in the cost per appeal.	81	63	72	63	61
<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	IP	Appeals received Petitions received by the SBOE may contain multiple parcels.	2,231	2,900	2,184	2,900	2500

Revised Performance Measure Descriptions

The following performance measures are budget related. Unlike non-budget related performance measures, agencies can't change the last published description themselves. Therefore, they've entered a revised description which should be reviewed. If appropriate, update the performance measure's description with the agency's revised description in OSPB's "centralized" AZIPS. Be sure your team leader, OSPB management and JLBC have approved of the change, since this will be published. This report checks for revisions across all agencies. Please communicate with the agency about the outcome of their request to add, change or delete performance measures and/or their descriptions.

Agency: **EQA State Board of Equalization**

Program: 0 State Board of Equalization

Subprogram: 0 State Board of Equalization

Goal: 2 To maintain sufficient funding in order for the State Board of Equalization to be prepared for annual changes in caseloads. This will also ensure that the SBOE is able to adequately staff all hearings in Maricopa and Pima Counties and meet statutory deadlines.

Objective: 1 Default 2007

Performance Measure Last Published Description & Agency's Revised Description

Original: 2 Appeals received
Revised: 2 Appeals received. Valuation and classification of all property, and subsequent appeal are performed in the year preceding the tax year.

Original: 1 Cost per appeal (in dollars)
Revised: 1 Cost per appeal (in dollars); this can be modified as cost per parcel of property appealed to the Board; example would be expenses divided by total parcel counts. For appeal year 2019 the cost per appeal would be \$196 per appeal and \$81 per parcel.

PM
Type

IP

EF

Agency 5-Year Plan

Issue 1 Replace the Board's Information Technology system. The goal is to improve Information Security to provide protection for the agency and the public.

Description: Microsoft no longer supports the current custom application software. A newer application is required to accommodate current and future Information Security requirements.

Solutions:

1.1 Funding must be obtained for the build of a new software application.

Issue 2 Information Security must be upgraded. This is a work in progress with the ever changing IT security requirements to protect all computer applications.

Description: This agency will upgrade and update all hardware and software to the latest technology required to implement the State's Information Security plans.

Solutions:

1.1 The Board will utilize all state ASET available assets and resources to become compliant with all information security requirements.

Issue 3 The Board has completed construction of a permanent hearing room in the capital Annex building at 400 W. Congress, Tucson, AZ. This project is 98% complete for FY 2020. Enhancements of the electrical wiring is expected to be completed in FY21.

Description: This project resulted from the opportunity to obtain space at the location where all appeals in Pima County take place. Prior to having a permanent room the Board was only able to obtain hearing rooms from other agencies at the times those rooms were not being used by the agency. Much of this logistics burden has been relieved and the dependency for use of personnel from a gratuitous agency to set up the rooms for hearings and returning files back to Phoenix has been minimized.

Solutions:

Use of vacancy savings and operational savings allows for the funding of this project without requiring a request for supplementing funds. Enhancement to the project will occur over a two-year period. The room will be furnished, over time, with items obtained from Arizona's Surplus Property.

Resource Assumptions

	FY2023 Estimate	FY2024 Estimate	FY2025 Estimate
Full-Time Equivalent Positions	0.0	0.0	0.0
General Fund	659.0	659.0	659.0
Other Appropriated Funds	0.0	0.0	0.0
Non-Appropriated Funds	0.0	0.0	0.0
Federal Funds	0.0	0.0	0.0